



Saving Civility: 52 Ways to Tame Rude, Crude & Attitude for a Polite Planet

Sara Hacala

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Is bad behavior the new normal?

How do we change it?

“Each of us has the power to make the planet a more hospitable, pleasant, caring, and safe place to live.... It starts with respecting others and recognizing their right to be here. Saving Civility is about how we contribute to society and work together—locally and globally—with greater respect, awareness, understanding, and acceptance of one another. A polite planet embodies a worldview of a civilized society—one that is enlightened and empathetic.”

—from the Introduction

Cyberbullying, hostile and polarizing political infighting, and tasteless and tactless behavior may be on the rise, but it doesn't have to be this way. Sara Hacala, a certified etiquette and protocol consultant, offers a definitive look at what civility means and how it can change the nature of everyday interaction. She goes beyond a superficial discussion of proper manners to present civility as a mind-set that encompasses values and attitudes that help you embrace your connections to others and repair society. Tapping the wisdom of ancient spiritual luminaries as well as the latest social science research, she provides fifty-two practical ways you can reverse the course of incivility and make the world a more enriching, pleasant place to live.

Sara Hacala, a frequent speaker around the United States on the topic of civility, is president of Sara Hacala & Associates LLC, which provides full-service training and seminars in all aspects of business etiquette, manners and civility for corporate personnel, university students and individuals. She also works in high schools with “at-risk” students, teaching vital interpersonal skills to help them access the business arena and increase their opportunities for success. A world traveler and consummate hostess, she is a graduate of the Protocol School of Washington.

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