



# Qualidade Total Padronização de Empresas (Portuguese Edition)

*Vicente Falconi*

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## **Qualidade Total Padronização de Empresas (Portuguese Edition)** Vicente Falconi

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O gerenciamento por bom senso, protegido por barreiras comerciais, está em declínio, e a GQT surge como a grande abordagem holística para sobrevivência das organizações.

A PADRONIZAÇÃO é a base da GQT. Este livro decorreu de um minucioso trabalho de coleta de informações pulverizadas em literatura escassa, das aulas do Eng. Ichiro Miyauchi na JUSE (Japão), de notas de aulas do curso de padronização do JSA (Japanese Standards Association), da discussão e do aprendizado junto a algumas empresas brasileiras, além da ajuda dos amigos citados.

O estudo dedicado deste texto dará ao leitor informações suficientes para montar seu próprio sistema de padronização.

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